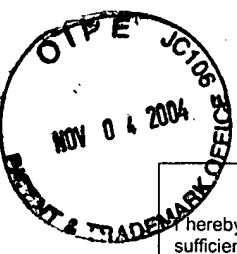


IFW



CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:
Date: November 2, 2004 Name: John G. Rauch Signature: [Signature]

BRINKS
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GILSON
& LIONE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Appln. of: Reynolds, Douglas F.
Appln. No.: 10/697,789
Filed: October 29, 2003
For: VOICE OVER IP METHOD FOR
DEVELOPING INTERACTIVE VOICE
RESPONSE SYSTEM

Examiner: Foster, Roland G.
Art Unit: 2645

Attorney Docket No: 8285/640

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL

Sir:

Attached is/are:

- ☒ Amendment
- ☒ Return Receipt Postcard

Fee calculation:

- ☒ No additional fee is required.
- ☐ Small Entity.
- ☐ An extension fee in an amount of \$_____ for a _____-month extension of time under 37 C.F.R. § 1.136(a).
- ☐ A petition or processing fee in an amount of \$_____ under 37 C.F.R. § 1.17(_____).
- ☐ An additional filing fee has been calculated as shown below:

					Small Entity			Not a Small Entity	
	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Add'l Fee	or	Rate	Add'l Fee
Total	6	Minus	20	0	x \$9=			x \$18=	0
Indep.	1	Minus	3	0	x 44=			x \$88=	0
First Presentation of Multiple Dep. Claim					+\$150=			+\$300=	
					Total	\$		Total	\$0

Fee payment:

- ☐ A check in the amount of \$_____ is enclosed.
- ☐ Please charge Deposit Account No. 23-1925 in the amount of \$_____. A copy of this Transmittal is enclosed for this purpose.
- ☐ Payment by credit card in the amount of \$_____ (Form PTO-2038 is attached).
- ☒ The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925.

11/2/04
Date

Respectfully submitted,
[Signature]
John G. Rauch (Reg. No. 37,218)

I hereby certify that this correspondence is being deposited with the United States Postal Service, with sufficient postage, as first class mail in an envelope addressed to:

Mailstop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
on November 2, 2004

Date of Deposit

John G. Rauch – Reg. No. 37,218

Name of applicant, assignee or
Registered Representative

John G. Rauch

Signature

11/2/04

Date of Signature

Our Case No. 8285/640
SBC Ref. T00393-D2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Reynolds, Douglas F.

Serial No. 10/697,789

Filing Date: October 29, 2003

For VOICE OVER IP METHOD FOR
DEVELOPING INTERACTIVE
VOICE RESPONSE SYSTEM

Examiner: Foster, Roland G.

Group Art Unit No. 2645

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated August 2, 2004, please amend the application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.